

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Title:	Automated Self-Storage Reservation and Management System	Attorney Docket No. 12521-018 (formerly 57111-5104)
Inventor(s):	Shoen et al.	Examiner: Saliard, Shannon S.
Serial No.:	10/087,193	Group Art Unit: 3628 Conf. No.: 8644
Filing Date:	February 28, 2002	

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL REPLY TO OFFICE ACTION**

After an Examiner Interview on November 2, 2010, Applicant submits this Supplemental Reply. No fee applies.